

بشم الله الرهن الرّحيم

1-One of the following is not a part of consultation steps:

- a. gathering information
- b. closing the consultation
- c. explaining and planning
- d. Providing structure to the consultation
- e. exploring patient's ideas and thoughts

Answer: e

2-The least important thing you should consider in consultation:

- a. patient's ideas
- b. patient's thoughts
- c. patient's job
- d. complaint effects on the patient's treatment

Answer: c

3-Least important thing in communication:

- a. listening
- b. reading
- c. writing
- d. speaking

Answer: c

4-The highest level of listening:

- a. non listener
- b. evaluate listener
- c. active listener
- d. marginal listener

Answer: c

5-Which of the following is not a barrier within the communicator:

- a. Negative Self Image
- b. Lack of Self Awareness
- c. Lack of Motivation and Training
- d. frequent feedback

Answer: d

6-Not part of closing the consultation:

- a. give explanation
- b. check patient's understanding
- c. minimizing goals and agendas
- d. ask for questions

Answer: c

7-Wrong about basic life support:

- a. CAB is superior to ABC
- b. head tilt for airways is preferable in car accidents
- c. you should minimize the interruptions
- d. compression to ventilation ratio is 30:2

Answer: b

8-Order of BLS initiation:

Assess safety, activate EMS and get AED, checking pulse, CPR

9-Not in the 2010 AHA recommendations for CPR:

• interrupt compressions for 10 seconds

10-An elderly female with 6 months history of cough, most probable diagnoses include:

• Cancer, COPD, chronic bronchitis, TB

11-Which of the following is not part of the consultation: a. gathering information b. opening consultation c. explaining and planning d. exploring patient ideas

Answer: d

12-Which of the following is not part of taking the patient's prospective :

- a. patient worries
- b. patient feelings
- c. patient's job
- d. implication of diagnosis on patient's life

Answer: c

13-Which of the following is not part of the consultation closure :

- a. checking patient acceptance of plan
- b. limit goals and management
- c. checking patient understanding
- d. encouraging further questions from the patient

Answer: b

14-Communication part that takes least time:

- a. reading
- b. writing
- c. listening
- d. speaking

Answer: b

15-Appropriate silence means:

• Be silent to ensure that patient has the opportunity to talk about hidden agenda

16-Not true regarding body language:

• Maintaining eye to eye contact is 80% of conversation

17-All of the following is true except:

• in life threatening condition, we most care about whole person medicine

18-All of the following are characters of good communication except:

• always use closed questions

19-Which of the following is the most important for a patient with depression:

• non-verbal communication clues

