

Community Medicine/ First Semester 2021-2022

- Watch the video about quality healthcare according to Crossing the Quality Chasm: A New Health System for the 21st Century report and answer the following question:

What are the dimensions of quality healthcare according to this report?

Solution: (blue colour is for illustration)

- Safety (avoiding care-related complications)
- Effectiveness (matching science with health care)
- Patient centeredness (patient have the decisions)
- Timeliness (avoid aimless delay)
- Efficiency (avoiding waste)
- Equity (justice in medicine)